

NATIONAL FLOOD INSURANCE PROGRAM

QUICK REFERENCE

TELEPHONE RESPONSE CENTER

General	800-427-4661
Lenders	800-611-6125
Agents	800-720-1093
TDD	800-427-5593

MEDIA QUESTIONS Mark Stevens 202-646-3969

FLOOD MAPS AND COMMUNITY STATUS BOOKS

- FEMA Distribution Center 800-358-9616
- Community Status Books are available on internet at <http://www.fema.gov> under "*What's New?*" on the FEMA Home Page

NFIP MATERIALS/PUBLICATIONS

FEMA Distribution Center
P.O. Box 2012
Jessup, Maryland 20794-2012
Phone: 800-480-2520
Fax: 301-362-5335

STANDARD FLOOD HAZARD DETERMINATION FORM

- Available through the FEMA FAX-on-demand at 202-646-FEMA
- Also available through the Internet <http://www.fema.gov>

REVIEW OF DETERMINATIONS FOR FLOOD INSURANCE

- Final rule, "Review of Determinations for Required Purchase of Flood Insurance," published in the Federal Register on December 5, 1995
- One-page guide, "How to Request a Lender Flood Hazard Determination Review," available from your regulatory agency

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LIST OF FLOOD ZONE DETERMINATION COMPANIES

- Available upon request from the NFIP Bureau and Statistical Agent
Phone: 301-731-5300

NATIONAL FLOOD INSURANCE REFORM ACT (NFIRA) BULLETINS

- Available upon request via FAX. Fax your name and address to the Federal Insurance Administration at 202-646-4387, attention Bill Lesser

NFIP BUREAU AND STATISTICAL AGENT REGION VII

National Flood Insurance Program - Region VII
402 South Main, Suite 3
Ottawa, Kansas 66067
Phone: 785-242-10978
Fax: 785-242-4338

Den Ownby, Regional Marketing Manager
Sonja Wood, Marketing Representative

FEDERAL EMERGENCY MANAGEMENT AGENCY - REGION VII

Federal Emergency Management Agency - Region VII
9221 Ward Parkway Suite 300
Kansas City, Missouri 64114-3372
Phone: 816-283-7002
Fax: 816-283-7018

FEDERAL INSURANCE ADMINISTRATION

Office of the Administrator	202-646-2781
Financial Division	202-646-3443
Operations Division	202-646-3463
Marketing Division	202-646-3425
Claims & Underwriting Div	202-646-3410

**To report fraud, waste, abuse, or other illegal activities call
Inspector General Hotline 800-323-8603**