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NFIP Public Awareness Materials Order Form
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The National Flood Insurance Program offers a wide range of print and digital resources to help our business partners navigate the flood insurance process before, during, and after a disaster. Use this form to order print publications for free. To download the newest digital resources, go to [Agents.FloodSmart.gov/ResourceLibrary](https://www.floodsmart.gov/ResourceLibrary).

For Insurance Agents

Materials for insurance agents to bring to property site visits and client meetings. Designed to explain the value of flood insurance to consumers and answer program-related questions.

Qty.	Inventory #	Title
	F-698 5/19	Flood Insurance: Make It Your Business <i>Fact Sheet</i> FloodSmart.gov/Flood-Insurance-Make-It-Your-Business-Fact-Sheet_Agents
	P-2075 7/20	Flood Insurance Agent Field Guide <i>Handbook</i> FloodSmart.gov/Flood-Insurance-Agent-Field-Guide_Handbook_Agents
	F-029 11/19	Condo Coverage Brochure <i>Brochure</i> FloodSmart.gov/Condo-Coverage-Brochure_Consumers
	F-687 10/17	NFIP Flood Insurance Claims Handbook <i>Handbook</i> FloodSmart.gov/NFIP-Claims-Handbook_Policyholders
Online Only	N/A 5/20	Flood Insurance Manual <i>Manual</i> FloodSmart.gov/Flood-Insurance-Manual_Policyholders
Online Only	N/A 11/19	Agent Map Update Fact Sheets <i>Fact Sheets</i> From High-Risk to Low- to Moderate-Risk FloodSmart.gov/From-High-Risk-to-Low-to-Moderate-Risk-Fact-Sheet_Agents From Low- to Moderate-Risk to High-Risk FloodSmart.gov/From-Low-to-Moderate-Risk-to-High-Risk-Fact-Sheet_Agents From High-Risk to Higher-Risk FloodSmart.gov/From-High-Risk-to-Higher-Risk-Fact-Sheet_Agents

Qty.	Inventory #	Title
	F-2053 7/19	Agent Resources Postcard <i>Postcard</i> FloodSmart.gov/Agent-Resources-Postcard_Agents
	P-2076 11/19	NFIP Door Hanger <i>Door Hanger</i> FloodSmart.gov/NFIP-Door-Hanger_Industry
	F-061 6/20	Your Homeowners Insurance Does Not Cover Flooding <i>Postcard</i> FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding_Postcard_Consumers
	F-002 5/20	Why Do I Need Flood Insurance? <i>Brochure</i> FloodSmart.gov/Why-Do-I-Need-Flood-Insurance_Brochure_Consumers
	F-084 3/11	Answers to Questions About the NFIP <i>Manual</i> FloodSmart.gov/Answers-to-Questions-About-the-NFIP_Manual_Policyholders <i>Note: in-depth document, not appropriate for introducing survivors or agents to the program, shipped in limited quantities</i>
	F-436 7/20	The Preferred Risk Policy for Homeowners and Renters <i>Fact Sheet</i> FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters-Fact-Sheet_Consumers
	F-441 4/17	Lowest Floor Guide for Agents <i>Handbook</i> FloodSmart.gov/Lowest-Floor-Guide-for-Agents_Handbook_Agents



For Real Estate Agents and Lenders

Materials for real estate agents, lenders, and other homebuying liaisons to help promote the value of flood insurance to clients and explain their properties' flood insurance requirements.

Qty.	Inventory #	Title
	P-2092 5/20	A Real Estate Professional's Guide to Discussing Flood Insurance <i>Brochure</i> FloodSmart.gov/Real-Estate-Professionals-Guide-to-Discussing-Flood-Insurance Brochure Realtors
	F-061 6/20	Your Homeowners Insurance Does Not Cover Flooding <i>Postcard</i> FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding Postcard Consumers
	F-436 7/20	The Preferred Risk Policy for Homeowners and Renters <i>Fact Sheet</i> FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters Fact-Sheet Consumers
	F-002 5/20	Why Do I Need Flood Insurance? <i>Brochure</i> FloodSmart.gov/Why-Do-I-Need-Flood-Insurance Brochure Consumers
	P-2076 11/19	NFIP Door Hanger <i>Door Hanger</i> FloodSmart.gov/NFIP-Door-Hanger Industry

For Stakeholders

Materials local officials and other stakeholders can use to inform their communities about flood risk and how to stay safe in the event of a flood.

Qty.	Inventory #	Title
Online Only	N/A 10/17	NFIP Desk Reference Guide for State Insurance Commissioners and Others <i>Handbook</i> fema.gov/media-library/assets/documents/157006
Online Only	N/A 09/20	Flood Safety Social Media Toolkit ready.gov/flood-toolkit
Online Only	N/A 9/18	Flood Insurance Moonshot Toolkit fema.gov/media-library/assets/documents/166428
Online Only	N/A 09/20	NFIP Resource Library <i>Online Library</i> Agents.FloodSmart.gov/Resource-Library
Online Only	N/A 09/20	Survivor Story Videos <i>Videos</i> youtube.com/playlist?list=PL720Kw_OoJlJ9pV6zDxQIZMXofyR5KtgL
	P-2076 11/19	NFIP Door Hanger <i>Door Hanger</i> FloodSmart.gov/NFIP-Door-Hanger Industry
	F-0010 9/18	NFIP Pocket Folder <i>Folder</i>



**For Policyholders/Public:
 Before the Flood**

Materials that introduce the NFIP to the general public and new policyholders and explain the value of purchasing flood insurance.

Qty.	Inventory #	Title
	F-002 5/20	Why Do I Need Flood Insurance? <i>Brochure</i> FloodSmart.gov/Why-Do-I-Need-Flood-Insurance-Brochure-Consumers
	F-061 6/20	Your Homeowners Insurance Does Not Cover Flooding <i>Postcard</i> FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding-Postcard-Consumers
	F-436 7/20	The Preferred Risk Policy for Homeowners and Renters <i>Fact Sheet</i> FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters-Fact-Sheet-Consumers
	P-2108 5/20	Flood Insurance for Renters <i>Brochure</i> FloodSmart.gov/Flood-Insurance-for-Renters-Brochure-Consumers
	P-2081 11/19	Condo Coverage Postcard <i>Postcard</i> FloodSmart.gov/Condo-Coverage-Postcard-Consumers
	F-679 7/20	NFIP Summary of Coverage <i>Manual</i> FloodSmart.gov/NFIP-Summary-of-Coverage-Manual-Policyholders

**For Policyholders/Public:
 During a Flood**

Materials that explain loss avoidance steps policyholders can take to protect their property and belongings before flooding occurs.

Qty.	Inventory #	Title
Online Only	N/A 6/20	Flood Loss Avoidance Practices <i>Infographic</i> FloodSmart.gov/Flood-Avoidance-Practices-Infographic-Policyholders

**For Policyholders/Public:
 After the Flood**

Materials for the general public and policyholders for distribution post-flood disaster at Joint Field Offices, town halls, and community centers.

Qty.	Inventory #	Title
Online Only	N/A 6/20	Coming Home After a Flood <i>Infographic</i> FloodSmart.gov/Coming-Home-After-a-Flood-Infographic-Policyholders
Online Only	N/A 6/20	How to File a Flood Insurance Claim <i>Infographic</i> FloodSmart.gov/How-to-File-a-Flood-Insurance-Claim-Infographic-Policyholders
Online Only	N/A 5/19	Who's Knocking at Your Door? <i>Infographic</i> Horizontal FloodSmart.gov/Whos-Knocking-at-Your-Door-Infographic-Policyholders Vertical FloodSmart.gov/Whos-Knocking-At-Your-Door-Vertical-Infographic-Policyholders
	F-687 10/17	NFIP Flood Insurance Claims Handbook <i>Handbook</i> FloodSmart.gov/NFIP-Claims-Handbook-Policyholders
	F-695 8/20	Flood Insurance Requirements for Individuals Who Receive Federal Disaster Assistance <i>Brochure</i> FloodSmart.gov/Flood-Insurance-Requirements-for-Individuals-Who-Receive-Federal-Disaster-Assistance-Fact-Sheet-Policyholders
	F-0663 9/17	Increased Cost of Compliance <i>Brochure</i> FloodSmart.gov/Increased-Cost-of-Compliance-Coverage-Reduces-Future-Flood-Damages-Brochure-Policyholders



Spanish Materials (All Audiences)

Materials to inform the Spanish-speaking community of the value of flood insurance and how they can protect their property and belongings in the event of a flood.

Qty.	Inventory #	Title
	F-002S 8/18	¿Por Qué Necesito un Seguro contra Inundación? (Why Do I Need Flood Insurance?) <i>Brochure</i> FloodSmart.gov/Why-Do-I-Need-Flood-Insurance-Spanish Brochure Consumers
	F-061S 4/18	Los Seguros De Vivienda No Cubren Inundaciones (Your Homeowner Insurance Does Not Cover Flooding) <i>Postcard</i> FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding-Spanish Postcard Consumers
	F-695S 8/19	Requisitos del Seguro contra Inundaciones para Beneficiarios De asistencia Federal por Desastres (Flood Insurance Requirements for Individuals Who Receive Federal Disaster Assistance) <i>Brochure</i> FloodSmart.gov/Flood-Insurance-Requirements-for-Individuals-Who-Receive-Federal-Disaster-Assistance-Spanish Fact-Sheet Policyholders
	F-679S 11/19	Programa Nacional de Seguro Contra Inundación Resumen de Cobertura (NFIP Summary of Coverage) <i>Handbook</i>
Online Only	N/A 5/19	¿Quién toca su puerta? (Who's Knocking at Your Door?) <i>Infographic</i> FloodSmart.gov/Whos-Knocking-at-Your-Door-Spanish Infographic Policyholders
Online Only	N/A 6/20	Limitando los Daños de una Inundación en su Hogar (Flood Loss Avoidance Practices) <i>Infographic</i> FloodSmart.gov/Flood-Avoidance-Practices-Spanish Infographic Policyholders

Qty.	Inventory #	Title
	F-436S 11/18	Póliza de Riesgo Preferencial para Propietarios e Inquilinos (Preferred Risk Policy for Homeowners and Renters) <i>Brochure</i> FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-And-Renters-Spanish Brochure Consumers
	F-437S 11/18	Póliza de Riesgo Preferida para Negocios (Preferred Risk Policy for Businesses) <i>Brochure</i> FloodSmart.gov/Preferred-Risk-Policy-for-Businesses-Spanish Brochure Consumers
Online Only	N/A 5/20	Cómo Presentar Una Reclamación del Seguro contra Inundaciones (How to File a Flood Insurance Claim) <i>Infographic</i> FloodSmart.gov/How-To-File-a-Flood-Insurance-Claim-Spanish Infographic Policyholders
	F-687S 10/17	Manual de Reclamación (Flood Insurance Claims Handbook) <i>Handbook</i>
	P-2108 07/20	Seguro contra Inundación para Inquilinos (Flood Insurance for Renters) FloodSmart.gov/Flood-Insurance-for-Renters-Spanish Brochure Consumers
Online Only	N/A 6/20	Volviendo a Casa Después de una Inundación (Coming Home After a Flood) <i>Infographic</i> FloodSmart.gov/Coming-Home-After-a-Flood-Spanish Infographic Policyholders



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